

QMS/ISMS POLICY

At ULG, our highest ideal and ‘*True North*’ is a persistent practice of daily improvement performed by everyone on our team.

This serves our commitment to delivering the **highest quality** language services that meet client and applicable **regulatory requirements**, as well as achieving **client satisfaction**. We will protect the **confidentiality, integrity** and **availability** of all information through the controls established in our Information Security Management System, satisfying both contractual and legal obligations. ULG will continually improve its Quality and Information Security Management Systems, assessing their effectiveness through the regular review of objectives.